

September 6, 2009

Mr. Charles Ford
Octagon Roofing Inc.
13659 Victory Boulevard
Suite 489
Van Nuys, California 91401

Dear Charlie:

Thank you so much for the great job you did putting our new roof and gutters on our new home. The assistance you provided throughout, from selecting colors to deciding upon Energy Star shingles, was always right on target and helped my wife and I avoid mistakes we would have otherwise made.



With respect to the Energy Star shingles we selected for the roof, the difference in temperature between outside and inside our house is now as much as fifteen degrees some days; quite a change from the five degree difference before the new shingles. Though more expensive than regular roofing material, my wife and I have found the Energy Star shingles to a great value in when cooling costs are factored in.

Finally, your staff was professional and friendly, and stayed with the job until completion - which, in our case, was about four days.

While I hope to never need your roofing services on our present home any time soon (although your guaranty makes even that possibility painless), I will not hesitate for even one second to call you should I need a roof on some other structure. Simply put, you're the best.



Again, thanks so much.

Very truly yours,

Mark H.